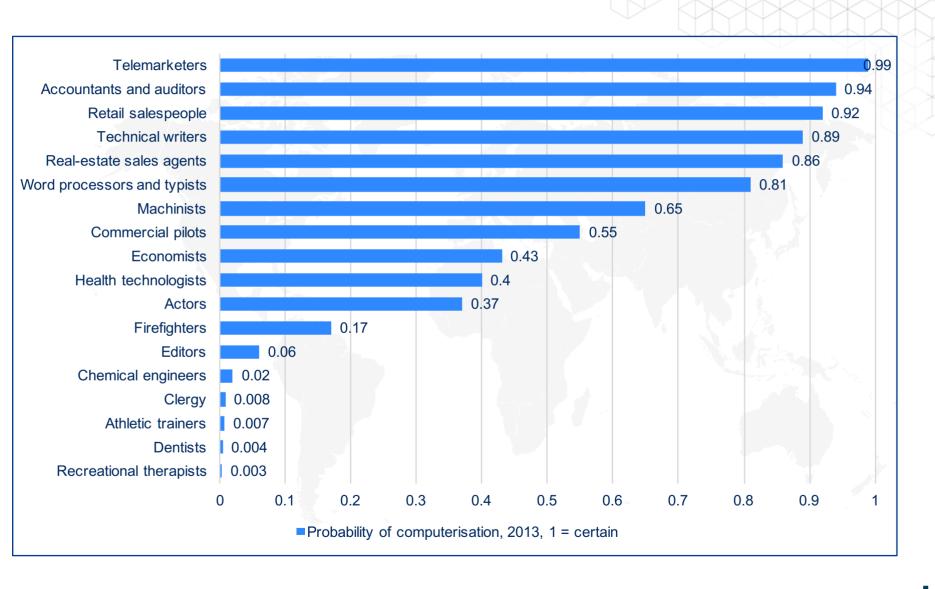
Organisations



Visual 87: Automation will impact certain professions directly





Visual 88: Partial automation will be the norm

Example jobs

Sewing machine operators, graders, and sorters of agricultural products

Stock clerks, travel agents, watch repairers

Chemical technicians, nursing assistants, Web developers

Fashion designers, chief executives, statisticians

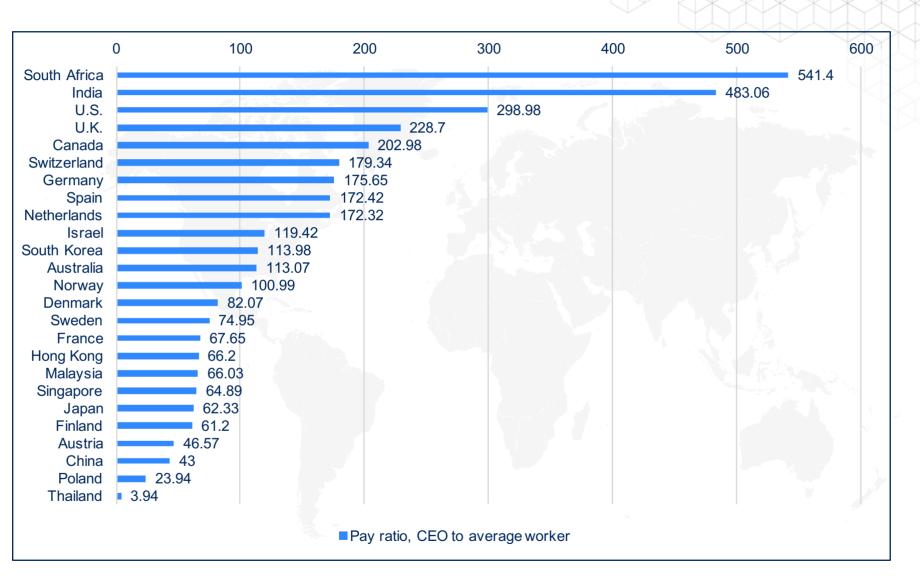
Psychiatrists, legislators



^{* 820} roles examined



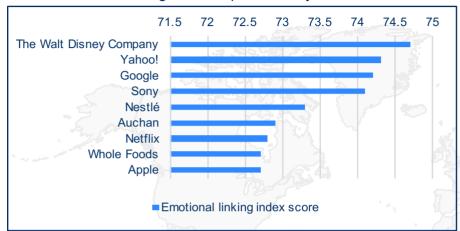
Visual 89: The best earn (way) more than the rest





Visual 90: Ultra-transparency is coming

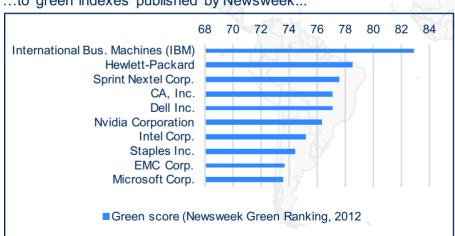
From 'emotional linking' indexes published by APCO...



...to empathy indexes, published by Lady Geek in HBR...



...to 'green indexes' published by Newsweek...



...and comprehensive, total indexes published by multiple parties*



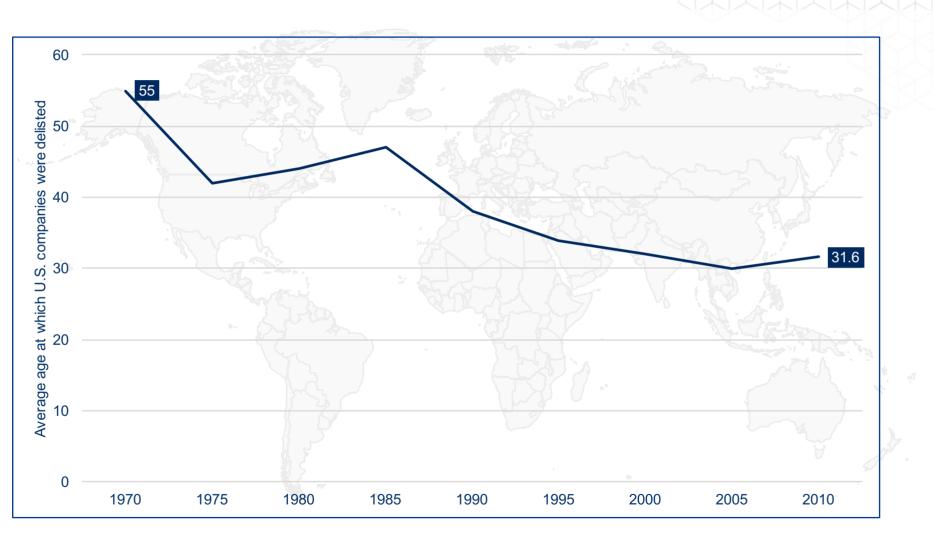
^{*} Example through an 'ethical calculation': Charity donations + Ecological performance + Executive diversity + LGBT policy + Toxic waste + Best places to work index + Most admired index + Subsidiaris in tax havens



Source: APCO, Emotional Linking Index (2013); Lady Geek, Global Empathy Rankings 2015; Newsweek and Ethical company data from Information is Beautiful database

Visual 91: Creative destruction is speeding up

Average age at which U.S. public companies were delisted, by year





Visual 92: Platforms and peer to peer ecosystems are on the rise

Linear value chains



Horizontal platforms



Peer to peer ecosystems

Companies that have delisted since 2002...



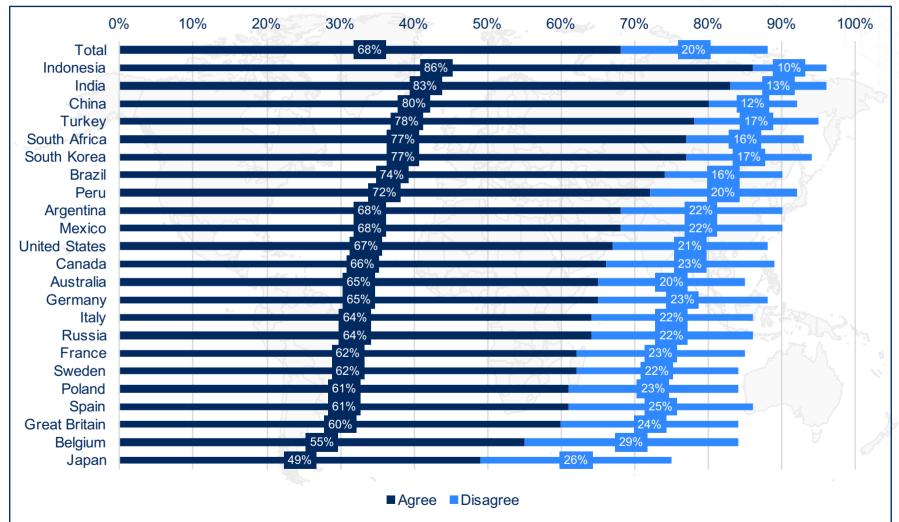
...and companies that have listed since 2002





Visual 93: Positive contribution to society is critical for future success

Answers to the statement 'In the future, the most successful brands will be those that make the most positive contribution to society beyond just providing good services and products'

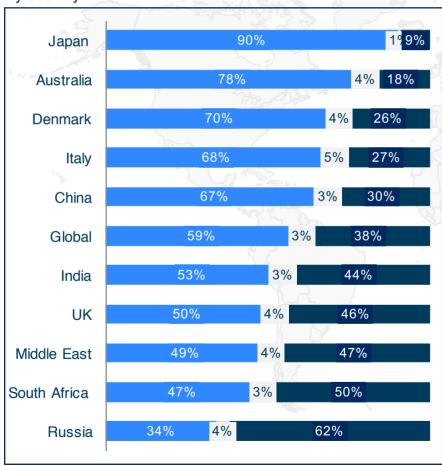




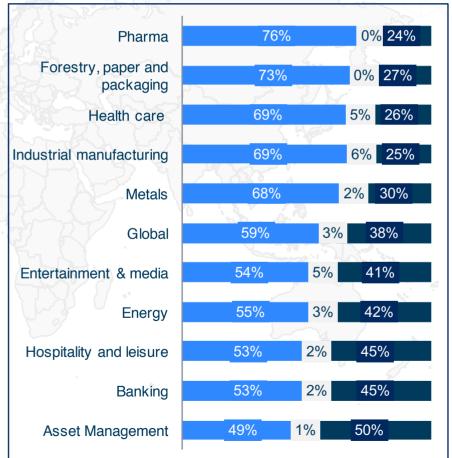
Visual 94: Talent increasingly prefers values over money

- Top talent would rather work for organizations with social values aligned to their own
- Competitive pay is most important factor
- Don't know

By country...

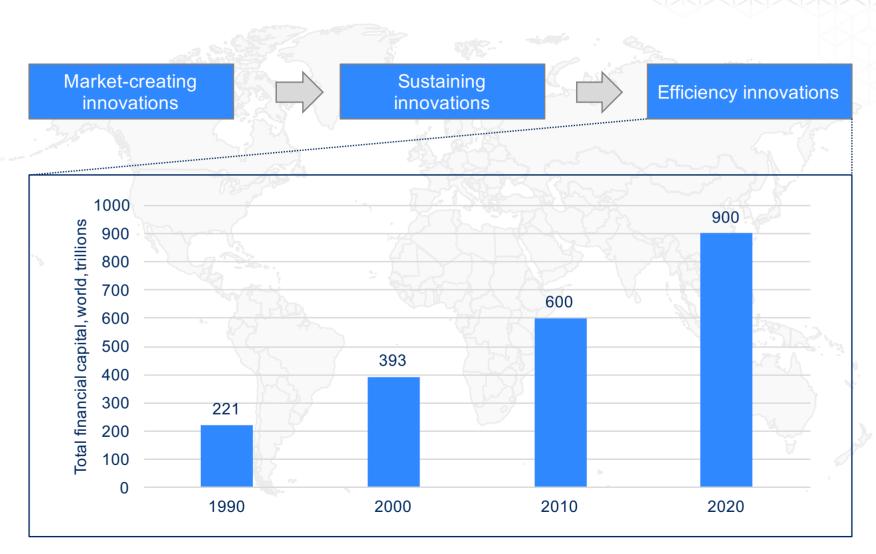


...and by sector





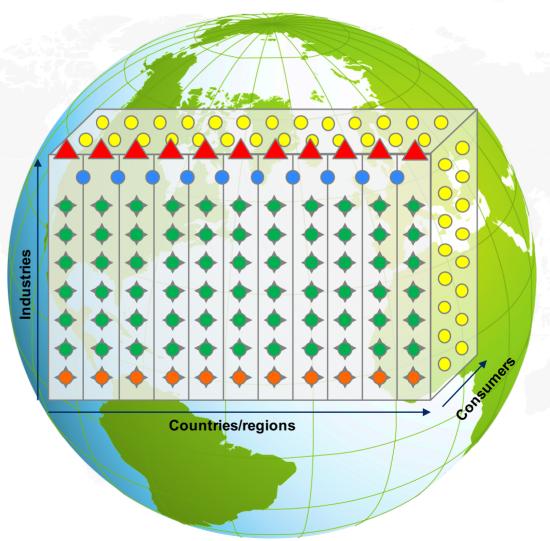
Visual 95: Capital is no longer scarce





Visual 96: The five main players to influence human progress

- Individuals (consumers, households)
- For profit organisations
- Not for profit organisations
- Supranational institutions
- Governments



Visual 97: Organisations and governments are the key influencers (1/2)

I = individuals, FPO = for profit organisations, NFPO = not for profit organisations, SNI = supranational institutions, G = governments

Tectonic shifts for the 21st century	1	FPO	NFPO	SNI	G
Re-balancing of the economic growth engine					
Rising levels of inequality					
The slowdown of productivity growth					
The increasing emotional disconnect for investors					
The middle-class fuelled consumption boost					
China as the new largest economy					
The race for diversification for commodity exporters					
The diffusion of power		T.			
The global trust deficit					S. •
Rising anti-globalisation sentiments			1100		
The philosophical void in societal politics					
The rise of the strongman leader					
Rising international tensions				W	
The great divide between the elite and the rest					
The regional surge in population growth					

PURPOSE[†]

Visual 97: Organisations and governments are the key influencers (2/2)

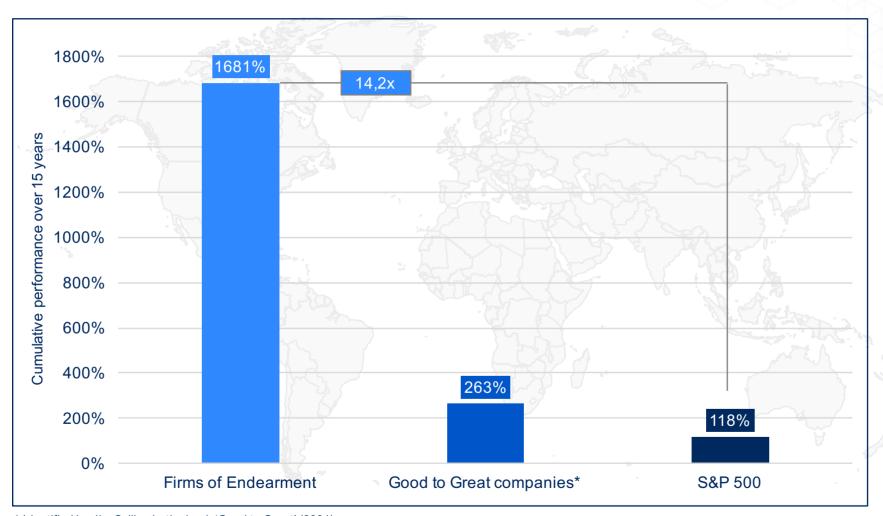
I = individuals, FPO = for profit organisations, NFPO = not for profit organisations, SNI = supranational institutions, G = governments

Tectonic shifts for the 21st century	T I	FPO	NFPO	SNI	G
The rising numbers of forcibly displaced people					
The great urban migration					
The rise of the well-educated					
The ageing society					
The religious tipping point					
The rise of the robots			Š		
The great decoupling			Charles March	/ *	
The rise of the winner-takes-all models					
The rise of the automated trust technology					
The rise of artificial intelligence	20/04		1120		
The rising temperatures					
The increased likelihood of natural disasters					
The depletion of non-living resources					
The declining biodiversity					
The rising waste pile from human consumption					

PURPOSE[†]

Source: Purpose+

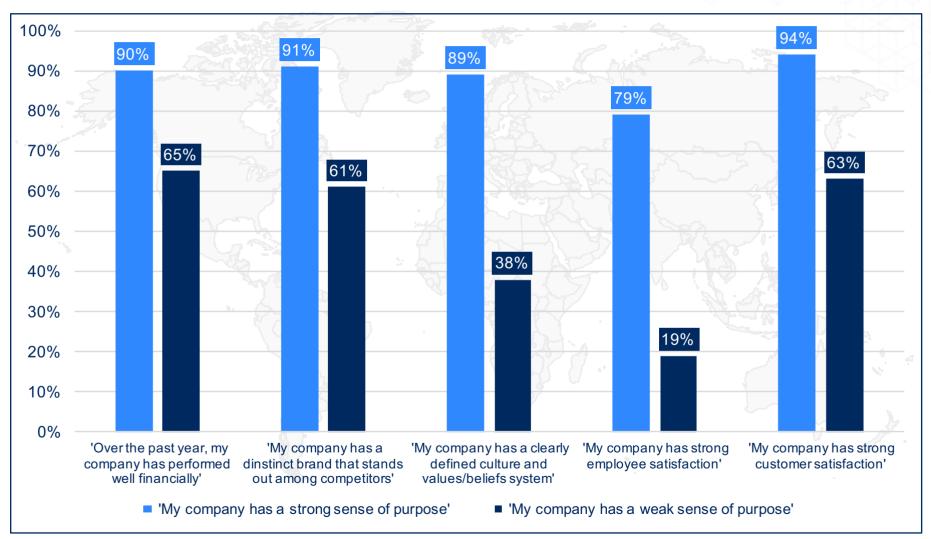
Visual 98: Aligning stakeholders is good for business



 $^{^{\}star}$ Identified by Jim Collins in the book 'Good to Great' (2001)



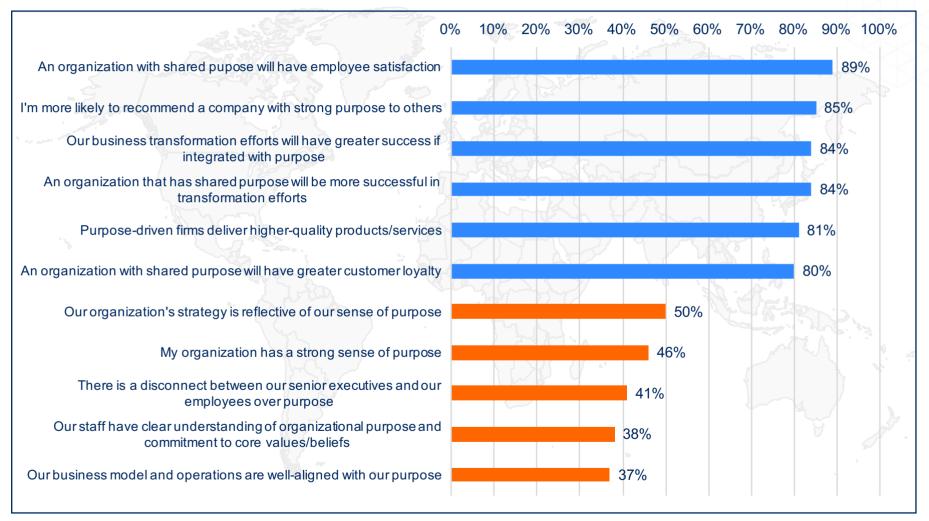
Visual 99: Executives belief purpose relates to other business outcomes





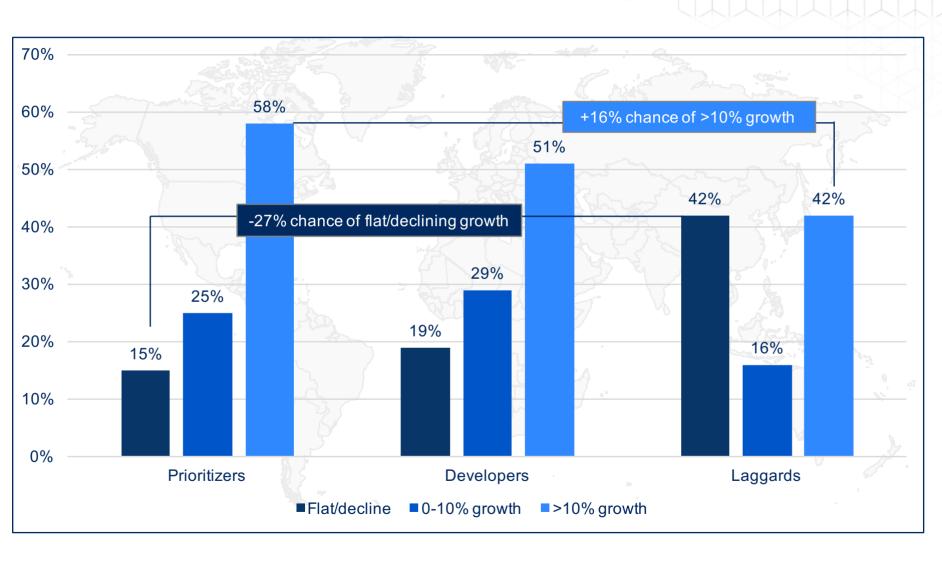
Visual 100: Organisations see huge gaps between theory and reality

Purpose in theory
Purpose in reality





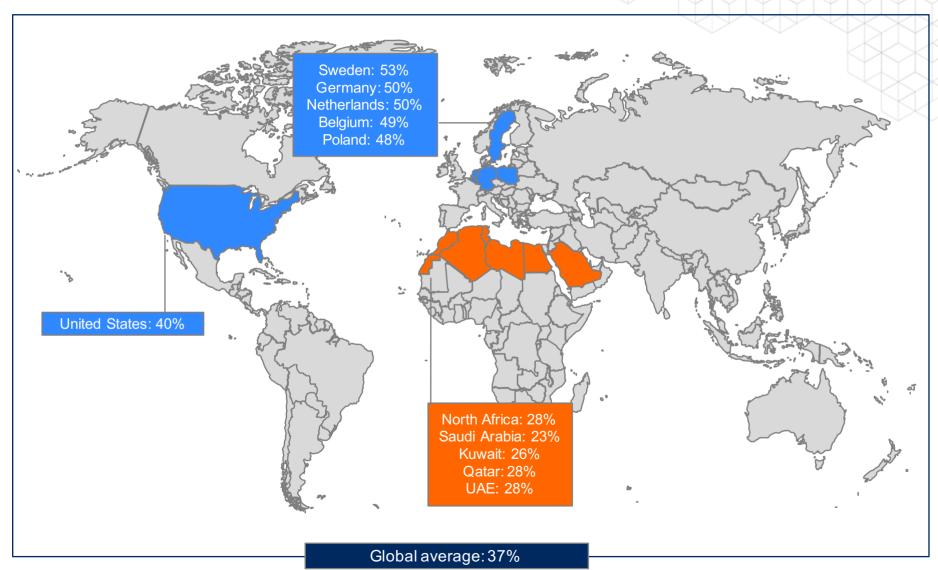
Visual 101: Organisations that prioritize purpose grow faster



^{*} Note: visual shows financial performance of organisations that either prioritize, develop, or lag, in the purpose space (N = 474) Source: EY, Harvard, The Business Case for Purpose (2015)

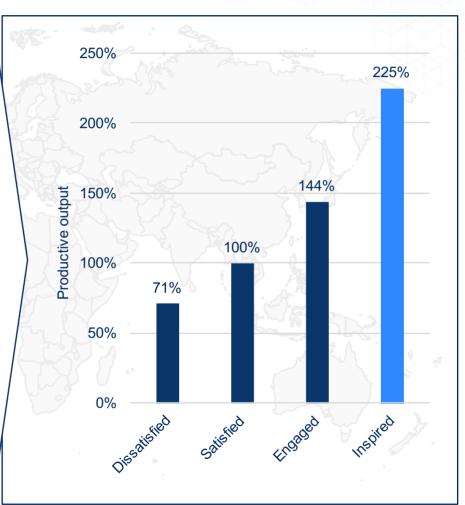


Visual 102: There are regional differences around the purpose experience



Visual 103: Inspired employees are most productive







Visual 104: The writing on the wall echoes similar ideas everywhere

Customer centricity

- **94%** Executives of purposedriven companies say their company has strong customer satisfaction⁵
- 85% Executives that are more likely to recommend a company with purpose to others.4
- 81% Executives believe that purpose-driven companies will deliver higher quality of products and services for their clients.4

Innovation/Transformation

- **84%** Of executives believe that business transformations will have greater success if integrated with purpose.⁴
- 89% Of executives belief that a clear purpose is a good guide/inspiration to future innovation of products and services.4

People engagement

- People who experience purpose at work are 2.3 times as likely to be engaged.1
- 2.8x People with purpose at work are 2.8 times as likely to stay.1
- 2.25x Employees who are inspired are 2.25x as productive as the 'satisfied' ones.9
- People who see work as a calling are 50% more likely to have a top position in the firm.³

Risk Management

- 80% Of people believe that CEO's should be personally visible in discussing societal issues.8
- **85%** Of CEOs agree that they will have to address wider stakeholder needs in five years' time.8

Profitability in the long run

87% Executives believe that companies perform best over time if purpose goes beyond profit.⁴

- More revenue for firms in with a long-term view of value creation in a 13-year period. 10
- **50%** Greater likelihood to end in the top decile or quarter for shareholder returns.¹⁰
- 1 Trillion USD in potential value in the past decade if companies would choose a long term approach.¹⁰

Source: ¹ HBR/The Energy Project, Human era at work (2014); ² Gallup - State of the global workplace (2013); ³ Imperative and New York University, Workforce Purpose Index (2015); ⁴ HBR/EY, The business case for purpose (2015); ⁵ Deloitte, Core beliefs culture survey (2013); ⁶ Raj Sisodia, Firms of Endearment (2013); ⁷ Havas, Meaningful Brands Index (2013); ⁸ Edelman, Trust Barometer Global (2016); ⁸ PwC Tax CEO survey (2016); ⁹ Bain & Company; ¹⁰ McKinsey Quarterly, Measuring the economic impact of short-termism (2017)



For more information



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